



Texas DIR Pricing - 12/09/08

Service/Product	MSRP	Discounted Price our NET	Discount Range	Notes
Public Alert & Warning With GIS/Mapping				
Install	36,000	20,000	35 - 45%	Outbound only All channels
Annual	18,000	10,000		
Voice OUT	0.30	0.17		
Fax	0.45	0.25		
Email	N/C	N/C		
Text	0.08	0.05		
Hotline on Demand*				
Install	8,000	5,000	35 - 40%	Inbound only, except transfers Voice only TFCC supplies the 800#
Annual	8,000	5,000		
Voice IN Per minute	0.38	0.23		
411 Data On-Demand				
Initial TN load	0.07	0.04	30 - 40%	
Updates	0.08	0.05		
Hourly Service Charges				
Geo-coding	100	100		
Training	100	100		
Custom Programming	175	175		
General Consulting	200	200		
Dynamic Locator				
Install	16,700	10,000	35 - 40%	
Annual	25,000	15,000		
Per minute bundled	0.38	0.23		
Per minute unbundled	0.28	0.17		
Family Connect				
Install	16,700	10,000	35 - 40%	
Annual	16,700	10,000		
IN Per minute bundled	0.38	0.23		
IN Per minute unbundled	0.28	0.17		
OUT Per minute	0.26	0.16		

*If purchased alongside another product, an additional 30% discount will apply to Hotline on Demand

Service/Product	MSRP	Discounted Price our NET	Discount Range	Notes
Live Agent Call Center Services on Demand			20 - 25%	
Install	20,000	15,000		
Monthly minimum (50 agent)	1,650	1,250		50 agent minimum
Per minute	1.20	0.90		
Per agent fee	33.00	25.00		50 agent minimum
TFCCSearch			25 - 30%	
Batch per match	0.16	0.1125		
Intergated per match	0.32	0.23		
Interactive per match	0.32	0.23		
Campus Connection			35 - 40%	
"Limited Use"				
Database Population	MSRP	Per Contact Annual Fee		
0 – 1,500	4.80	2.95		
1,501 – 3,000	4.00	2.45		
3,001 - 5,000	3.25	1.95		
5,001 – 10,000	2.40	1.45		
10,001 – 20,000	1.55	0.95		
20,001 – 30,000	1.40	0.85		
30,001 plus	1.30	0.80		
"Unlimited Use"				
Database Population	MSRP	Per Contact Annual Fee		
0 – 1,500	6.50	3.95		
1,501 – 3,000	5.70	3.45		
3,001 – 5,000	4.80	2.95		
5,001 – 10,000	4.00	2.45		
10,001 – 20,000	3.25	1.95		
20,001 – 30,000	3.05	1.85		
30,001 plus	3.00	1.80		
COOPS			35 - 40%	
Install	27,000	16,300		Inbound
Annual	13,000	7,800		Outbound
Voice IN Per minute bundled	0.38	0.23		All channels
Voice IN Per minute unbundled	0.28	0.17		No mapping
Voice OUT	0.28	0.17		
Fax	0.40	0.25		
Email	N/C	N/C		
Text	0.08	0.05		