

Emergency Notification Solutions For Government Agencies

Technology to Connect People to Information



There's nothing more important than the safety of your community. That safety is determined largely by the confidence that citizens place in you to keep them informed when a situation requires their awareness or demands their informed cooperation. Whether you need to issue public alerts and warnings, share news and information, or muster your emergency personnel, having a reliable and expedient means to reach a broad or targeted audience is something you simply can't be without.

Trust your critical communications to Twenty First Century Communications. Our solutions are completely secure, redundant, reliable and tested daily. Plus, our 24/7 support staff is always available to assist you if you need them.

So, when you think of emergency notification, think Twenty First Century Communications.

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TFCC's emergency notification solution is built on the key benefits our clients insist on.

Performance & Reliability

- **Redundancy:** Our redundant geo-dispersed infrastructure and mirror hot site enable us to provide a zero-single point-of-failure solution to our clients.
- **System Uptime:** Our system is continuously active, proven daily, and processes client calls around the clock.
- **Reliability:** Reliability is assured through a proprietary system of alarms, automated self-tests, and manual tests.

Speed & Capacity

- **Capacity:** We have the largest and fastest outbound and inbound automated telecommunication platform in North America.
- **Call Throttling:** Allows clients to send manageable volumes of calls out at short intervals in order to maximize call throughput.

Scalability

- **Multi-modal Delivery:** Our system is capable of reaching landlines, cellular and VoIP phones, BlackBerrys/PDAs, pagers, SMS/text messaging, fax, email and TTY/TTD for the hearing impaired.
- **Unlimited Users:** Our system provides for customized user privileges, security profiles and visibility restrictions so that your notification system precisely matches your needs.
- **Availability:** Load balancing is a proprietary feature which distributes outbound calls across multiple, geographically diverse IVR platforms, greatly improving the overall availability of the system.

Cost Efficiency

- **Flexible Business Model:** TFCC's business model offers a straightforward pricing structure with flexible options, representing the best value in the industry.
- **Uses Existing Technology:** Our system leverages your existing technology.
- **No Additional Purchases:** No need to purchase additional equipment, software, licenses, or phone lines and there is no maintenance required nor are there fees for upgrades.
- **GSA Certified - #GS-35F-0110P:** Federal Government agencies can purchase TFCC's system directly from the General Services Administration (GSA), Schedule 70, Category 132 52. State and local government agencies can also purchase the system using the GSA Cooperative Purchasing provisions: Section 211 of the E-Government Act of 2002.

Ideal For:

- Emergency notification
- Response team mobilization
- Evacuation orders
- Terror alerts
- HAZMAT emergencies
- Missing persons alerts
- Hostage situations
- Weather warnings
- Bioterrorism incidents

TFCC has been a leading provider to government agencies for over two decades.

Visit www.tfcci.com/industries/government or call **800.382.8356** to get details and connect with us.